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CONFIRMATION NO. 4132

<b>SERIAL NUMBER</b> 10/058,785	<b>FILING OR 371(c) DATE</b> 01/30/2002 <b>RULE</b>	<b>CLASS</b> 455	<b>GROUP ART UNIT</b> 2614	<b>ATTORNEY DOCKET NO.</b> P21782
<b>APPLICANTS</b> Philip Ted Kortum, Austin, TX; Robert R. Bushey, Cedar Park, TX; <b>** CONTINUING DATA</b> <i>NONE G-G</i> <b>** FOREIGN APPLICATIONS</b> <i>NONE G-G</i>				
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <b>** 02/19/2002</b>				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and Acknowledged <i>Alfred Gauthier</i> <i>GG</i> Examiner's Signature Initials		<b>STATE OR COUNTRY</b> TX	<b>SHEETS DRAWING</b> 15	<b>TOTAL CLAIMS</b> 38
			<b>INDEPENDENT CLAIMS</b> 3	
<b>ADDRESS</b> 7055				
<b>TITLE</b> Sequential presentation of long instructions in an interactive voice response system				
<b>FILING FEE RECEIVED</b> 1194	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	